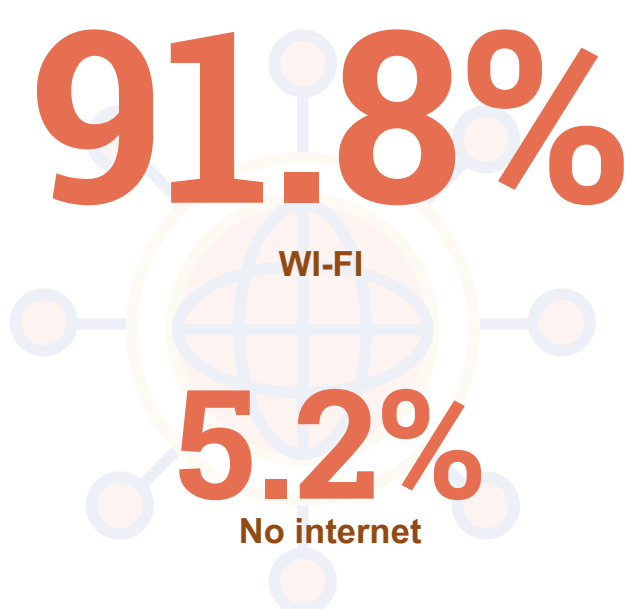


# Annual Return findings 2022-2023: Digital technology

We gathered vital data from the social care sector regarding digital connectivity and technology usage.

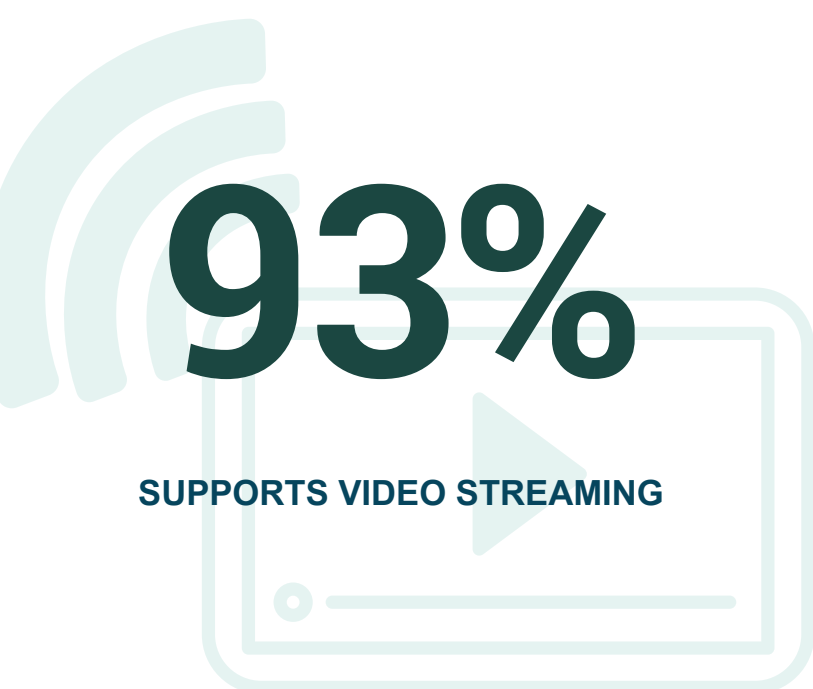
## Connectivity

The sector demonstrates a robust internet presence, with a notable 91.8% of services having WI-FI access. 5.2% of services have no access internet at all, illustrating a need for continued focus on connectivity improvements.



## Streaming

Connectivity levels vary across care settings. While 93% confirmed video streaming is supported in various on-site locations, communal spaces have a high connectivity rate of 92.1%. However, private bedrooms and external gardens show significantly lower rates of 28.8% and 25.3%, highlighting areas for improvement.



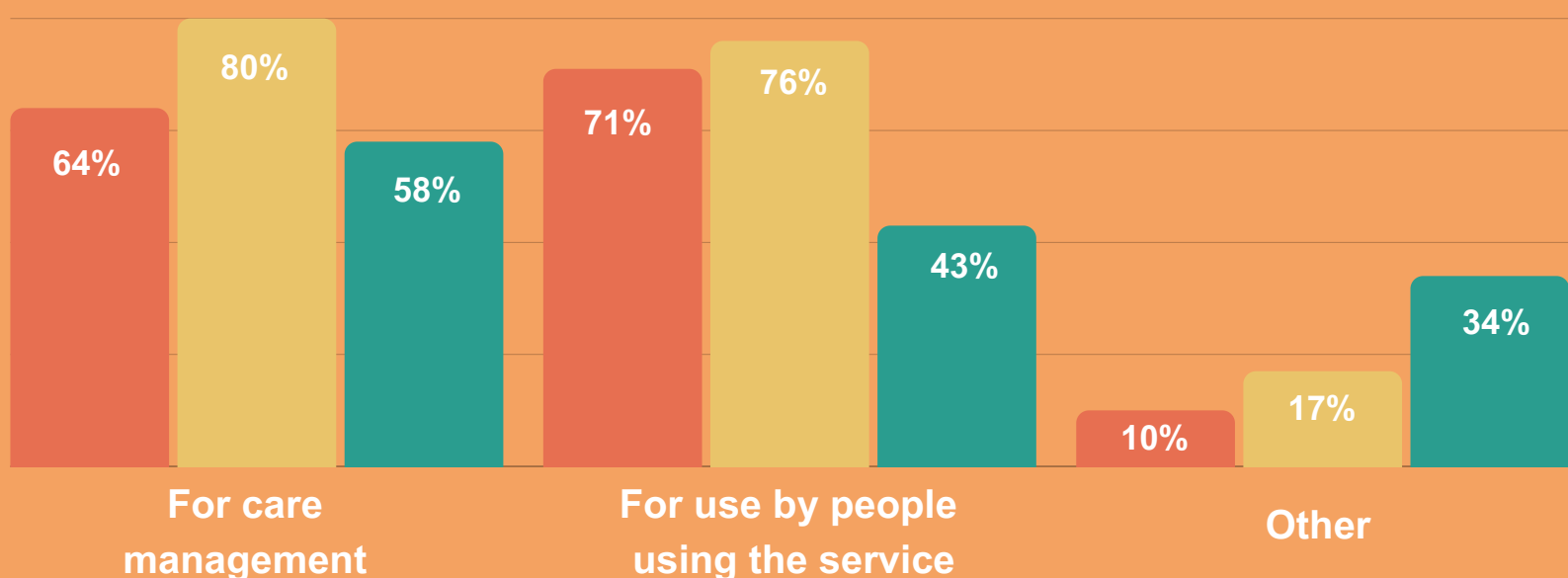
## Technology in Care Practices

84% of services who use technology stated that they use digital solutions to improve outcomes for people.



## Why do you have a digital connection?

● Adults ● Children and young people ● Day care of children



# Annual Return findings 2022-2023: Digital technology

We gathered vital data from the social care sector regarding digital connectivity and technology usage.

## How do you use technology to support care of people using the service?



**32.2%**  
TRAINED TO USE TECHNOLOGY

**56.2%**  
DATA PROTECTION

### Training and Development

A diverse landscape of training exists within the care sector. Only 32.2% of staff have reportedly received training on technology use. While 56.2% have been trained in data protection, indicating the need for improved access to training programs.

### Digital Leadership

26.3% of services have a formal Digital Development Plan. Additionally, 37.1% have a dedicated digital lead. Although these figures are encouraging they suggest further planning and leadership in digital initiatives are needed.

**26.3%**

DIGITAL DEVELOPMENT PLAN

**37.1%**

DIGITAL LEAD

