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Buckreddan Partnership
Irvine Road
Kilwinning
KA13 7PF

5 June 2026
2026383396
CS2003010255

Dear Buckreddan Partnership

IMPROVEMENT NOTICE

SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 ("the Act")

Social Care and Social Work Improvement Scotland (hereinafter referred to as "the Care Inspectorate") has concluded that Buckreddan Care Centre, Irvine Road, Kilwinning, KA13 7PF, is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvements

1. By **06 July 2026**, you must ensure that people using the service are protected from the risk of infection and experience a clean, safe and hygienic environment.

To do this, you must, at a minimum:

- a) ensure all areas of the service, including bedrooms, communal toilets and bathrooms, are cleaned effectively and maintained to a consistently high standard;
- b) ensure all equipment, including mattresses and other care equipment, is clean, well maintained and fit for purpose;
- c) ensure the personal toiletries of people using the service are stored safely and hygienically to reduce the risk of cross-contamination; and

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d) implement and maintain effective infection prevention and control practices, in line with current guidance.

This is to comply with Regulation 4(1)(a), Regulation 4(1)(d) and Regulation 10(2)(d) of the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

2. By **20 July 2026**, you must ensure that leadership and management oversight is effective in identifying risks and driving timely, sustained improvements to support safe, dignified care and positive outcomes for people using the service.

To do this, you must, at a minimum:

- a) ensure that all quality assurance processes, including audits, observations and walkabouts, are robust, reliable and accurately reflect the lived experience of people using the service;
- b) ensure that staff who are delegated responsibility for carrying out quality assurance activities are competent to do so and receive appropriate support and oversight;
- c) ensure that findings from quality assurance processes are critically evaluated and used to inform clear, prioritised and time-bound improvement plans; and
- d) ensure that timely and effective action is taken to address identified issues, with clear management accountability for implementing and sustaining improvements.

This is to comply with Regulation 3, Regulation 4(1)(a), Regulation 4(1)(b) and Regulation 4(1)(d) of the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

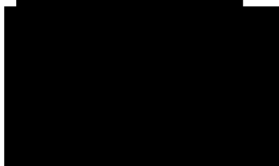
You should also note that even if you comply with this Improvement Notice, if at any point during the period of 12 months following the date of compliance we have reasonable grounds to believe that any aspect of the improvements you were required to make has not been sustained, we may make a proposal to cancel your registration in terms of section 64 of the Act. No new Improvement Notice will be issued prior to the proposal to cancel being made.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

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Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely



Sandra Hoble



Direct:



Email: sandra.hoble@careinspectorate.gov.scot

cc: Local Authority –  – North Ayrshire Council



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