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Antonine Court Ltd
30 Dunkenny Road
Drumchapel
Glasgow
G15 8LH

16 July 2026
ENF/2026/CS2023000362/01
CS2023000362

Dear Antonine Court Ltd

IMPROVEMENT NOTICE – EXTENSION OF TIMESCALE

On 25 June 2026 you were served with an Improvement Notice in relation to Antonine All Stars, 30 Dunkenny Road, Glasgow, G15 8LH, in terms of section 62 of the Public Services Reform (Scotland) Act 2010 ("the Act"). The Improvement Notice stated that unless there was a significant improvement in provision of the service, Social Care and Social Work Improvement Scotland (hereinafter referred to as "the Care Inspectorate") intended to make a proposal to cancel your registration. The Improvement Notice specified the nature of the improvement(s) to be made, and the period within which it/they were to be made.

The Care Inspectorate has decided to extend the timescale within which some of the improvements must be made in order to give you a further opportunity to make a significant improvement in the provision of the service. The revised timescales are as follows:

Improvement(s)

1. By **21 July 2026, extended from 14 July 2026**, you must ensure that effective systems are in place to safeguard all children attending the service and keep them safe from harm. To do this you must, at a minimum:
 - A) Assess and record the individual needs of each child using the service to determine the specific level of support they require from staff.
 - B) Ensure children cannot access equipment or areas of the environment that could cause them potential harm.

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- C) Ensure detailed, individualised risk assessments and support plans are in place which identify how to keep young people safe in the service and community.

This is to comply with Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011(SSI 2011/210)

During our monitoring visit on 15 July 2026, we found that:

- A) The service had not assessed and recorded the needs of every child using the service
 - B) Currently there are no young people using the service, due to the inadequate level of staffing.
 - C) There were no detailed, individualised risk assessments and support plans in place.
2. By **21 July 2026 extended from 7 July 2026**, you must ensure that staffing arrangements are safe and effective to meet the needs of the young people you support. To do this you must, at a minimum:
- A) Ensure there are sufficient, skilled and trained staff to support young people using the service, who are trained to meet their health and wellbeing needs.
 - B) Implement staffing arrangements that ensure the continuous supervision of all young people.
 - C) Develop a staffing needs assessment that effectively informs how many young people can be safely and effectively supported at any given time.

This is to comply with Section 7 of the Health and Care (Staffing) (Scotland) Act 2019.

During our monitoring visit on 7 July 2026, we found that:

- A) Some training had taken place, however there was no clear assessment of the training required to meet the needs of the young people and if staff had undertaken this.
 - B) Currently there are no young people using the service, due to the inadequate level of staffing.
 - C) The service had developed a staffing needs assessment; however this was not clear in identifying the number of staff required to safely meet young people's needs, or how many young people could be supported at one time.
3. By **4 August 2026** you must ensure that children are protected through effective recording and reporting of accidents and incidents.

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To do this you must, at a minimum:

- A) Develop and implement a clear accident and incident management policy.
- B) Train all staff to recognise, report and record any accidents and incidents.
- C) Define managerial roles and responsibilities to review all accidents and incidents, which must include informing parents, professional partners and the Care Inspectorate within twenty-four hours of the incident.
- D) Ensure any post incident learning or actions are clearly documented and implemented.
- E) Ensure that any concerns regarding staff practice are investigated, recorded and any actions required are implemented. This should include a referral to the SSSC if appropriate.

This is to comply with Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210) and Section (8) of the Health and Care (Staffing) (Scotland) Act 2019.

- 4. By **28 July 2026** you must ensure that children are protected through the development and implementation of clear child protection procedures. To do this you must, at a minimum:
 - A) Develop and implement a clear child protection policy that reflects national guidance and best practice.
 - B) Ensure staff at all levels receive child protection training and can recognise child protection concerns.
 - C) Ensure there is a clear process to report child protection concerns to the appropriate lead agencies, including the relevant social work department and any other relevant agencies without delay.

This is to comply with Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210) and Section (8) of the Health and Care (Staffing) (Scotland) Act 2019.

- 5. By **4 August 2026** you must ensure that children's safety and support are effectively monitored and evaluated through governance procedures. To do this you must at a minimum:

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- A) Implement a governance structure that clearly defines roles and responsibilities for oversight of all aspects of service delivery.
- B) Undertake a written review of instances where child protection procedures were not followed appropriately in order to identify where failings arose and develop and implement appropriate processes to ensure that the issues identified are appropriately addressed to avoid them from recurring.
- C) Implement a regular auditing system of incidents, accidents, care plans and risk assessments to identify any areas of missing information or development.

This is to comply with Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210)

If there is no significant improvement within the revised timescale, we intend to make a proposal to cancel your registration in terms of section 64 of the Act.

You should also note that even if you comply with this Improvement Notice, if at any point during the period of 12 months following the date of compliance we have reasonable grounds to believe that any aspect of the improvements you were required to make has not been sustained, we may make a proposal to cancel your registration in terms of section 64 of the Act. No new Improvement Notice will be issued prior to the proposal to cancel being made.

A copy of this notice has been sent to the local authority within whose area the service is provided.

Please contact me if you would like to discuss this letter or if there is anything in the notice you do not understand.

Yours sincerely



Lauren Cameron
Team Manager

Direct: 

Email: Lauren.Cameron@careinspectorate.gov.scot

cc: Local Authority – , West Dunbartonshire Council
 @west-dunbarton.gov.uk
 – Glasgow City Council
 @glasgow.gov.uk

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