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NHS Highland
 NHS Highland Primary Care Trust
 Assynt House
 Beechwood Park
 Inverness
 IV2 3BW

17 July 2026
 ENF/2026/ CS2021000126/02
 CS2021000126

Dear NHS Highland

IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 ("the Act")

Social Care and Social Work Improvement Scotland (hereinafter referred to as "the Care Inspectorate") has concluded that Home Farm Care Home, Home Farm Road, Portree, Isle of Skye, IV51 9LX, is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvement(s)

1. By **25 August 2026**, to protect service users from avoidable harm, you must ensure that care and support practices consistently protect and promote service user's' health, safety and wellbeing.

To do this, you must, at a minimum:

- a) Ensure that where there is evidence of poor practice, this is recognised and prompt action is taken to address this.

Care Inspectorate, Headquarters, Compass House, 11 Riverside Drive, Dundee, DD1 4NY
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- b) Ensure that the information obtained through clinical monitoring systems is accurate. Assessment and monitoring tools must be completed correctly and used to inform care planning, risk management, and the delivery of safe and effective care.
- c) Ensure that service users' health needs are correctly identified and managed to prevent deterioration and achieve positive outcomes.

This is in order to comply with Regulation 4(1)(a), Regulation 5 and Regulation 9(2)(c) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

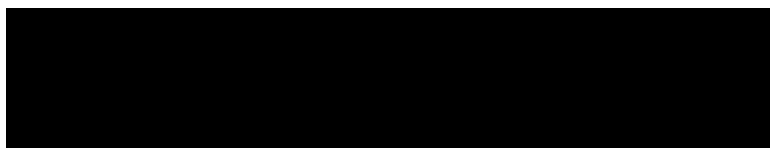
Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

You should also note that even if you comply with this Improvement Notice, if at any point during the period of 12 months following the date of compliance we have reasonable grounds to believe that any aspect of the improvements you were required to make has not been sustained, we may make a proposal to cancel your registration in terms of section 64 of the Act. No new Improvement Notice will be issued prior to the proposal to cancel being made.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

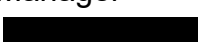
Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely



Debbie MacKinnon

Team Manager

Direct: 

Email: debbie.mackinnon@careinspectorate.gov.scot

cc: Local Authority –  – Highland Council
 [@highland.gov.uk](mailto:highland.gov.uk)

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