

Nether Johnstone House Care Home Service

Johnstone

Type of inspection:
Unannounced

Completed on:
3 June 2026

Service provided by:
Julia Stewart Limited

Service provider number:
SP2010977037

Service no:
CS2010237321

About the service

Nether Johnstone House is a care home service for children and young people. The service is provided by Julia Stewart Ltd. Nether Johnstone House is registered to provide care and accommodation for up to seven children and young people.

The house sits in private grounds, set within a semi-rural location. A double story property provided spacious and comfortable accommodation for children and young people. There is a large lounge, with a smaller adjoining lounge where young people can relax away from the group. A dining/kitchen is also located on the ground floor. On the upper floor each young person has their own bedroom with en-suite facilities. There is also a self-contained 'flat' should this be required. Outside space offers a large garden, with separate meeting space within a converted outhouse.

At the time of this inspection, there were four young people living at the service.

About the inspection

This was an unannounced inspection which took place on 3 June 2026 between 10am and 7.15pm.

This inspection is called a promise assurance inspection. It focusses on the key areas that are essential to upholding children and young people's right to be safe and be at the centre of their care. We report on them under the promise foundation headings of; 'Voice', 'Care', and 'People'. No new evaluations (grades) have been awarded.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration and complaints information, information submitted by the service and intelligence gathered throughout the inspection year.

We confirmed that the service continued to have the rights and voices of children and young people at the heart of their care and support. We know this because on this inspection we:

- Reviewed survey responses from young people, professionals, and staff
- Spoke with two young people using the service
- Spoke with seven staff and management
- Observed practice and daily life
- Reviewed documents

Key messages

Voice

Young people's voices were at the heart of all aspects of life in Nether Johnstone House. Staff worked hard to form nurturing, committed and enduring relationships with young people and advocated passionately on their behalf to ensure they experienced inclusion, acceptance and opportunities. Independent advocacy was available as another means to ensure their views were of the utmost importance.

One young person told us, 'I am happy here'.

We saw very positive examples where staff advocated for young people to have positive family time. This was supporting young people to maintain meaningful connections with people important to them and to improve their sense of belonging and identity. One staff member told us, 'we often support family time - no distance is too far'.

Care

The staff team skilfully provided compassionate, relational care that was shaped and paced in a way that respected young people's experiences. Care and support was highly individualised and genuinely centred around young people's needs, preferences and aspirations. As a result, young people felt safe and loved.

One family member told us, 'I am absolutely delighted with the quality of care my young person gets at Nether Johnstone House. I am extremely confident that the staff, values and environment provide a very strong platform from which my young person can hopefully move on and build a positive future'.

People

There was a compassionate and committed staff team who were well trained and well supported. They understood the impact of trauma in young people's lives and recognised the importance of developing relationships with young people. Everyone shared the primary goal of giving young people the best authentic care possible.

The team worked effectively and assertively with professional partners to ensure young people had what they needed from everyone involved in their care.

Management was highly reflective and responsive to the expressed views of children and young people in relation to their care and support. Staff felt well supported and young people knew who they could go to if they wanted to complain.

When asked what the service does well, one professional told us, 'The care and support of the young people, they go above and beyond to make sure the young people are nurtured, supported and can follow their own paths and dreams'.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

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