'School's Out' - Bargarran
Day Care of Children

Bargarran Primary School
Barrhill Road
Erskine
PA8 6BX

Telephone: 0300 300 1447

Type of inspection:
Unannounced

Completed on:
17 June 2019

Service provided by:
School's Out Centres Limited

Service provider number:
SP2014012362

Service no:
CS2014331377

About the service

The Care Inspectorate regulates care services in Scotland. Information about all care services can be found on our website at www.careinspectorate.com

This service was registered by the Care Inspectorate on 13 July 2015.

'School's Out' Bargarran is one of four Daycare of Children services run by School's Out Centres Limited, providing care for school-aged children in the Erskine area of Renfrewshire. The service operates from a large hall within a primary school.

The service is registered to provide care for a maximum of 40 school-aged children. It operates between:

- 7.30am - 9.00am, and from the end of the school day until 6.00pm term time and 8am to 6pm during school holidays.

- children attending the service have access to the school's outdoor space.

The service's aims included:

To offer play opportunities, which are fun and encourage exploration, learning new skills and healthy all-round development, within a safe and caring environment.
To promote the dignity, privacy, choice, safety, potential and diversity of all users and staff of the Company.

What people told us

We spoke with 10 children using the service to find out what they thought about the after school club. They told us they liked coming to the service and that they were happy to be there. Some described the activities and events they took part in and enjoyed including outdoor play and hamma beads.

We sent fifteen care standard questionnaires to give to parents. Seven were returned to us. All parents strongly agreed or agreed with the statement 'overall, I am happy with the quality of care my child receives in this service'. We also had the opportunity to speak to a few parents during our inspections who confirmed they were happy with the service provided. One parent spoke at length about the good relationships staff had established with them and their children, and about the range of interesting fun activities that were provided daily.

Self assessment

Services of this type were not asked to submit a self assessment. We used their improvement plan and discussed evaluations to find out how their priorities were being met.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	not assessed
Quality of staffing	4 - Good

Quality of management and leadership not assessed

What the service does well

The staff team were motivated and enthusiastic. We saw good relationships between staff and children. Staff spoke to the children with respect and understanding and in a caring, nurturing manner. We saw evidence that staff valued children's views and opinions and actively sought them to improve outcomes. They encouraged children to be vocal and make suggestions. Staff welcomed feedback and suggestions from parents, ensuring parents felt involved in the service.

The interaction between staff and children was relaxed and positive it was apparent from the quality of conversation we heard that staff respected and listened to children however, we also saw some missed opportunities for staff to develop children's resilience and understanding of expectation's during larger game times.

Personal plans were in place for children and the staff had begun to use SHANNARI indicators to capture information from the children themselves. Staff promoted good health and wellbeing for children. There were clear procedures in place to ensure that children were safe; staff had attended child protection training and demonstrated a good awareness of policies and procedures. There were clear systems in place for the management of medication and allergies, although we asked the manager to ensure staff detail what signs or symptoms are present to indicate when a child has taken a reaction.

Staff had been safely recruited and inducted into the service. This included staff attending an interview, having references checked and joining the Protection of Vulnerable Groups scheme (PVG). The PVG scheme conducts criminal records checks to ensure there are no known reasons why someone should not be working with children.

All staff were registered with or were in the process of registering with the Scottish Social Services Council (SSSC). The SSSC regulates social service workers in Scotland.

Although some staff were quite new to the service we found they worked well together and were supportive of each other. The staff team worked well together. A range of internal and external training was offered to most staff and taken up to ensure their skills and knowledge remained fresh and current. This meant that outcomes for children were being positively influenced by the skilled staff team who knew them well. Parents, through our questionnaires, told us that they had confidence in staff and their ability to deliver good quality experiences for their children.

What the service could do better

A range of equipment was available for children to choose to play with. We saw that there were opportunities to improve children's access to loose- parts play and introduce more open-ended, creative and challenging experiences. Staff should use the 'loose parts play-a toolkit', 'my world outdoors' and 'out to play' to form an improved approach to providing a rich and creative curriculum for children of all ages. These have the potential to increase problem solving and resilience.

We discussed the provision, preparation and timing of snacks within the club. Children told us that they didn't like some of the snacks they were offered and we saw some children take items from the ready-made wraps. We suggested a more flexible self serve snack which would allow children the independence to choose what they would like to eat and give them the skills they would need to prepare it themselves.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Inspection and grading history

Date	Type	Gradings	
29 Apr 2016	Unannounced	Care and support Environment Staffing Management and leadership	4 - Good 5 - Very good 4 - Good 4 - Good

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