Kelvinside Academy Green Forest Nursery Day Care of Children

Langbank Farm
1 Langbank Holdings
Dowan Road
Glasgow
G62 6EL

Telephone: 01419 562 300

Type of inspection:
Unannounced

Completed on:
9 September 2021

Service provided by:
KAGFN Ltd

Service provider number:
SP2016012830

Service no:
CS2016352725

About the service

The service registered with the Care Inspectorate on 4 October 2017.

Kelvinside Academy Green Forest Nursery is registered to provide a care service to a maximum of 64 children not attending primary school at any one time:

- No more than 16 are aged one year to under three years to be cared for in the Skylight Room.
- No more than six are aged two years to under three years to be cared for in the Meadow Room.
- No more than 26 are aged two years to those not attending primary school to be cared for in the Courtyard Room.
- No more than 16 aged three years to those not yet attending primary school to attend the outdoor satellite setting based at Muddy Boots.

The service is provided by KAFGN Ltd and operates from a converted farm holding building in the countryside near Milngavie. The service has its own secure door entry system. Children attending the nursery have direct access to secure outdoor areas where they can enjoy physical and imaginative play in the fresh air. Staff and children have use of the surrounding area for country walks and outdoor learning.

The values and aims of Kelvinside Academy Green Forest Nursery are:

- To ensure children can learn through play both indoors and out where learning opportunities are based around the child's interest.
- Children will develop new skills and awareness through learning in our forest area.
- Staff will be role models for all children in our care aged one year to five years old.
- Learning experience provided will support children in becoming confident in decision making, problem solving and setting their own boundaries.
- Parents and carers to have the opportunity to become part of our nursery community through termly committee meetings (online).
- Staff to develop their skills through training which will provide new learning experiences for our children.
- We provide a safe and nurturing environment for our children to flourish and grow.
- Build positive relations with all stakeholders of the nursery our community.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives. We check services are meeting the principles of Getting it Right for Every Child (GIRFEC); Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people.

GIRFEC supports children and their parents to work with the services that can help them. There are eight wellbeing indicators at the heart of GIRFEC: safe, healthy, achieving, nurtured, active, respected, responsible and included.

What people told us

There were 47 children present at the time of inspection. Overall, they were observed to be happy, settled and enjoying their play. Children were confident to share their experiences with us and their comments included:

"I like doing the obstacle course."

"I'm going to put the sticks on the tree."

"My tree is bigger than your tree."

"Can you see my gingerbread man? You can't now, he's run away!"

We spoke with six parents during the inspection, who told us that they were happy with the level of care and support their children received. All parents commented that access to outdoor play was a particular strength of the nursery, and that staff were approachable and friendly. One parent commented, "The staff are amazing."

Parents' and children's views were shared with the service, and have been taken account of within this report.

Self assessment

We received a fully completed Key Question 5 self-evaluation from the service in November 2020.

Within it, the service demonstrated how they were following local and national Covid-19 guidance to keep children safe. The self-evaluation identified clear examples of improvement and highlighted appropriate areas to develop.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	not assessed
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

What the service does well

Children attending the service were happy and settled. They enjoyed coming to nursery and benefited from a calm, relaxed atmosphere.

Parents were happy with the level of care their children received. They told us that staff were happy, friendly and caring, which helped create a warm, welcoming environment. Two parents told us that staff genuinely cared about children and another parent commented, "Staff are professional and appear happy to work there."

Children were supported by staff who knew them well, and lots of information had been gathered to help staff support them. Personal care plans had been developed and contained detailed information about children's individual needs. These plans will support children to make good progress and ensure that they receive the right support at the right time.

Children could choose where they wanted to play, and a range of natural and real-world materials supported

them to develop their imagination and curiosity. During the inspection, most children chose to play outdoors, and we saw them climbing on trees, balancing and swinging on tyres.

Children enjoyed a sociable lunch time experience with their friends. This provided them with the opportunity to develop their language in a social context. Meals provided by the service were healthy and nutritious, and children's cultural and dietary requirements were catered for, helping them feel included in the service.

The management team had a clear vision for improvement. An improvement plan identified meaningful priorities and the management team met regularly with staff to discuss these. This ensured consistent information sharing to support development of the service.

Since the last inspection, the nursery had expanded. A new manager had been appointed and the staff team had increased. The management team had coped well to apply national guidance that ensured the safety of children and staff during the pandemic. The management team should now continue to embed the priorities identified for improvement.

What the service could do better

We identified areas for improvement in respect of infection control procedures in place to support a safe environment for children and staff. This included a consistent approach to the use of personal protective equipment (PPE), more regular cleaning of high touch surfaces and appropriate storage of paper towels to help prevent the risk of infection.

Medication was stored securely and clearly labelled with children's details. However, some medication records were incomplete which caused confusion about children's needs, and permission to administer some medication had not been recorded. To keep children safe, the service should review medication procedures to ensure robust management of medication.

Staff had participated in child protection training and were alert to potential signs of abuse. However, the service should review their child protection policy to ensure it is easy to follow and reflected in staff practice. To safeguard children, they should also review and follow their media policy in relation to use of personal mobile telephones to communicate with parents. See recommendation 1.

Management were in the early stages of monitoring the service but this was still to be fully embedded. They should continue with their plans to carry out a robust monitoring system that will allow them to identify any gaps in systems and processes. This should include monitoring of staff practice.

We checked staff recruitment files and found some inconsistencies relating to staff registration with the Scottish Social Services Council, the professional body for regulating care. To keep children safe, management should ensure that staff are appropriately registered and safely recruited. See recommendation 2.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 2

1. Management should review their child protection policy to ensure it is easy to follow and reflected in staff practice. This should include a review of their media policy in relation to the use of personal mobile phones to communicate with parents which should be followed at all times.

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which state that:

"I am protected from harm, neglect, abuse, bullying and exploitation by people who have a clear understanding of their responsibilities." (HSCS 3.20).

2. To safeguard children, staff records should be updated to clearly reflect safe recruitment procedures including registration with the relevant bodies. Records should include dates of the initial checking and subsequent checking of the relevant register.

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which state that:

"I am confident that people who support and care for me have been appropriately and safely recruited." (HSCS 4.24).

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Inspection and grading history

Date	Type	Gradings	
11 Dec 2018	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 5 - Very good 5 - Very good

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